

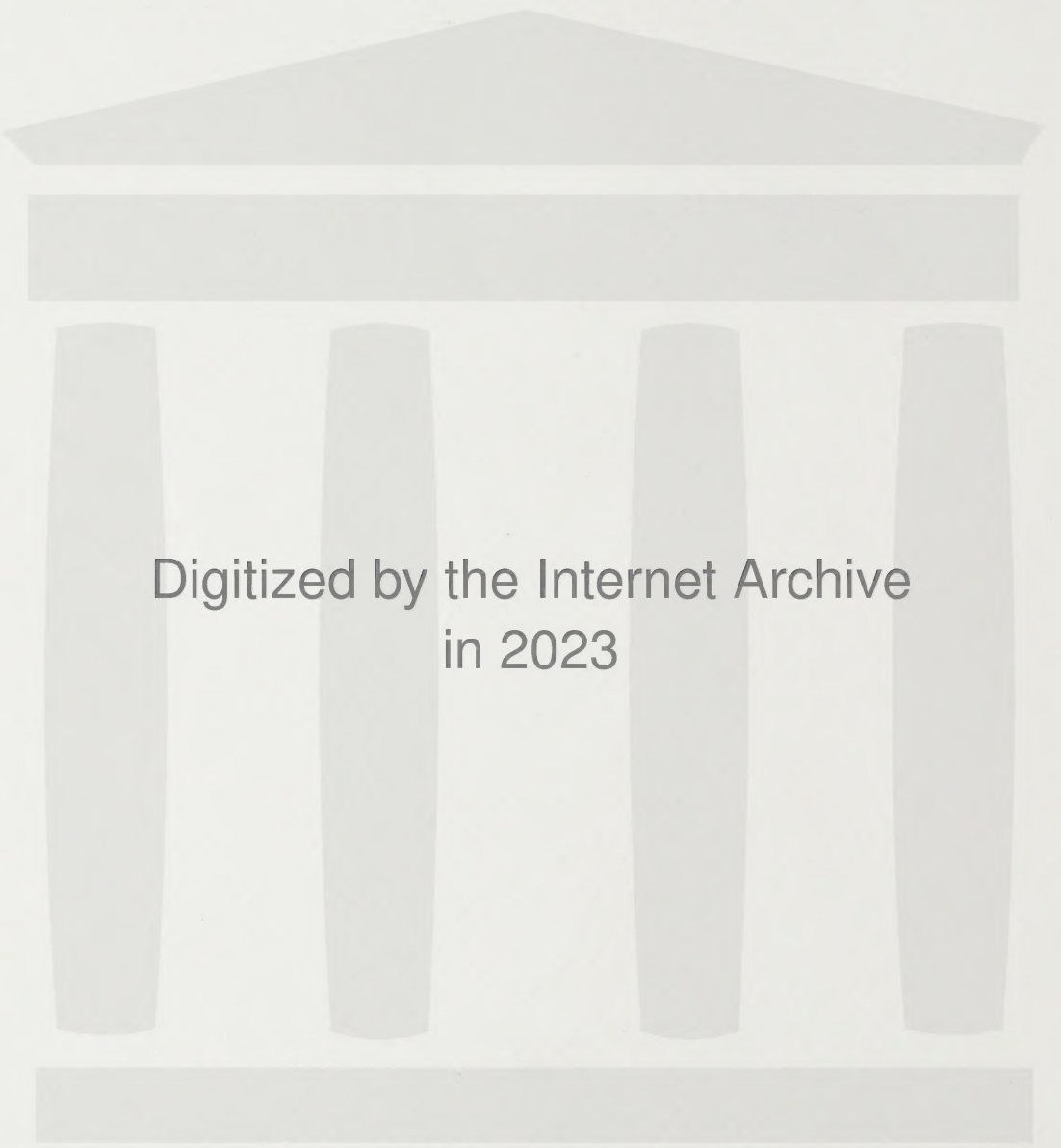
THE CACUSS
ANNUAL CONFERENCE

CONGRÈS
ANNUEL DE L'ASEUCC



 ASEUCC
CACUSS
1981

 UNIVERSITE D'OTTAWA
UNIVERSITY OF OTTAWA



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**PROGRAMME
CACUSS — ASEUCC
1981**

**THE STUDENT POPULATION
OF THE 1980's
FROM THE PERSPECTIVE OF
STUDENT SERVICES**

**LA POPULATION ÉTUDIANTE
DES ANNÉES '80 VUE PAR
LES SERVICES
AUX ÉTUDIANTS**

Dear Colleague

Welcome to the 1981 CACUSS Annual Conference! Hope you had a pleasant journey to Ottawa.

The Conference Organizing Committee has attempted to put together a balanced programme which would cater to the majority of the membership. On the professional side there are workshops and papers of interest to all four divisions which we hope will be stimulating, thoughtprovoking, and informative. On the social side one of the major social events will be on parliament hill, a "natural" for your visit to the capital.

A note should be made at this point regarding the programme you have in your hands. On the basis of feedback through the years we have decided to include a descriptive summary of each paper presentation/workshop so that an informed decision may be made in your choices.

A second feature of this conference is the availability of a résumé (sometimes the complete text) of each presentation. Again, this was implemented because of the feedback from past conferences.

The third item of note is that the language of the presentation/workshop is indicated by the language used in the descriptions.

That's it folks - do go forth and learn, experience, and enjoy (in whatever order and combination you wish).

The Conference Organizing Committee

Chers, Chères collègues,

Bienvenue au Congrès annuel de l'ASEUCC 1981. Nous espérons que vous avez fait un bon voyage.

Le comité organisateur du congrès s'est efforcé d'établir un programme susceptible de satisfaire les attentes de la majorité de ses membres. Afin de répondre aux intérêts des quatre divisions, des ateliers et des présentations ont été prévus. Nous espérons que les congressistes y prendront part et que ces activités stimuleront la réflexion tout en se voulant une bonne source d'information.

En ce qui concerne la dimension sociale du congrès, plusieurs activités intéressantes ont été mises sur pied. L'une d'elles se déroulera sur la colline parlementaire. Il va sans dire que nous ne pouvions négliger une visite sur la colline parlementaire dans le cadre de ce congrès.

Un mot sur l'ensemble du programme: nous avons décidé d'y insérer une description des ateliers. Cet ajout dans le programme devrait aider les congressistes à choisir les ateliers qui leur conviennent. La possibilité de se procurer un résumé de chaque présentation, et le texte intégral à l'occasion, constitue également un ajout additionnel. Ces modifications sont conséquentes aux demandes des membres des congrès précédents.

Un autre élément important à signifier est le fait que la langue utilisée lors d'une présentation et d'un atelier correspond à celle du résumé du dit atelier dans votre programme.

Voilà les amis! Venez profiter et bénéficier de cette combinaison d'activités, qui nous l'espérons, vous plairont.

Le comité organisateur du congrès

1:00 p.m./13h

Registration

In the concourse of the University Centre. For the convenience of the delegates the registration area, which includes a message board, coffee, list of social events, and relevant information will remain in place for the duration of the conference.

Inscription

A l'accueil, à la promenade du Centre universitaire. Durant tout le congrès, vous trouverez à l'accueil un centre de renseignements, un tableau d'affichage de même que la liste des activités sociales. L'accueil est également le lieu de rencontre du congrès et vous pourrez vous asseoir et vous reposer en jasant avec les autres congressistes tout en consommant un café, un jus, etc.

1:30 p.m./13h30

Divisional Executive Meetings/réunions des exécutifs des diverses divisions

CASFAA/ACRAFE - Room/pièce 204, University Centre
CCHSA/ASEUCC - Room/pièce 206, University Centre
CUCCA/ACCUC - Room/pièce 334, University Centre
SAD/DAE - Room/pièce 207, University Centre

3:15 p.m./15h15

CACUSS Executive Meeting/réunion de l'exécutif de l'ASEUCC

Room/pièce 207, University Centre

6:00 p.m./18h

Opening Cocktail/cocktail d'ouverture

"The Blue Room", Stanton Residence

8:30 p.m./20h30

Cash Bar/bar payant

"The Blue Room", Stanton Residence

HAVE A GOOD NIGHT'S REST, SEE YOU TOMORROW

DORMEZ BIEN, À DEMAIN

7:30 a.m./7h30

Breakfast/petit déjeuner
Cafeteria, University Centre

9:00 a.m./9h

Opening Panel/panel inaugural

Location: Fauteux Hall, Room 147/pavillon Fauteux, pièce 147

Charles N. (Skip) Armstrong - President, Canadian Operations, Metropolitan Life Insurance Co.

Président, exploitation canadienne, compagnie d'assurance-vie La Métropolitaine

Jean-Michel Beillard - Secretary of the University, University of Ottawa.
Secrétaire de l'Université d'Ottawa

Vivian Darroch - Associate Professor, Department of Applied Psychology, The Ontario Institute for Studies in Education.

Professeur agrégé, "Department of Applied Psychology, The Ontario Institute for Studies in Education"

Laurent Isabelle - President, Algonquin College of Applied Arts and Technology.
Président, Collège Algonquin des arts appliqués et de technologie

**THE STUDENT POPULATION OF THE 1980's FROM THE PERSPECTIVE OF
STUDENT SERVICES
LA POPULATION ÉTUDIANTE DES ANNÉES 1980 VUE PAR LES SERVICES AUX
ÉTUDIANTS**

(Simultaneous translation/traduction simultanée)

10:30 a.m./10h30

Coffee break/pause café

10:45 a.m./10h45

Question period/période de questions

12:00 p.m./12h

Lunch/déjeuner
Cafeteria, University Centre

1:30 p.m./13h30

Papers-Workshops/ateliers

THE SALIENCE OF WORK FOR CANADIANS

Catherine Casserly, Principal research officer W.I.S., Employment and Immigration Commission, Ottawa, Ontario

Location: Morisset Hall, Room 237

As part of the International Work Importance Study chaired by Dr. Donald E. Super, 16 countries are studying the role of work in people's lives. The Canada Employment and Immigration Commission is co-ordinating the Canadian Study which is designed to identify the values which Canadians wish to achieve through such major life roles as work, family, study and community activities. This presentation will focus on the results obtained from the first use

of the Work Importance Survey. It was used to measure the values of 2,000 Canadians aged 15 and older in 1981. The subjects came from secondary schools, community colleges, universities counselling agencies and a variety of private and public sector employers. The implications for counselling also will be presented.

1:30 p.m./13h30

CAREER DEVELOPMENT: A LIFE SPAN APPROACH

Pam Broley, Counsellor/Student, Glendon College, York University Toronto, Ontario

Ruth Wismer, Director of Counselling Centre, Glendon College, York University, Toronto, Ontario

Location: Morisset Hall, Room 217

In this presentation career development is viewed as a process which begins with the earliest experiences and is life long. The workshop has two components: 1. A survey of theory and research relevant to career development; 2. Application of theory to practice within counselling. The leaders present a summary of well-documented theoretical approaches to explaining the process of career development with specific reference to life stages. The experiential component of the workshop involves participants in applying some of the approaches to career planning.

1:30pm/13h30

NONSENSE THAT MAKES SENSE (3 hour session)

Leslie R. Myers, Counsellor, Counselling Centre, Brock University, St. Catharines, Ontario.

Location: University Centre, Room 205

Almost every theory of humour and laughter contains implications for their therapeutic use in the counselling environment. Using experiential techniques with short lecturettes, the facilitator will provide the counsellors attending this workshop an opportunity to explore some potential uses of humour and laughter. Techniques ranging from assessment of problem areas, to anchoring of major pieces of therapeutic work will be considered. **WARNING:** Due to the immature nature of this subject participants are cautioned that some of the workshop components may contain implicit sexual and aggressive themes. Regression in service of the ego is anticipated. Supervisor discretion is advised.

→ 1:30 p.m./13h30

UNIVERSITY SERVICES FOR DISABLED STUDENTS

Lois Reimer, University of Toronto

John Becker, York University

Anne Kirby, Concordia University

Location: Morisset Hall, Room 232

The institutional and administrative issues involved in responding to different types of disabilities.

1:30pm/13h30

COUNSELLING TECHNIQUES FOR FINANCIAL AID ADMINISTRATORS

Lise Chislett, Counsellor, Counselling Services, University of Ottawa, Ottawa, Ontario

Location: Montpetit Hall, Room 205

The presentation will include a model for understanding the development of a crisis reaction and an approach in dealing with students undergoing such crisis reactions. Typical crisis situations encountered by financial aid personnel will be discussed and analysed using the model suggested. Participants will have the opportunity to practice using the crisis intervention approach in role play situations.

→ 1:30pm/13h30

THE STUDENT REVOLUTION OF THE 1980's: DIVERSE DEMANDS FOR A QUALITY EDUCATION

William Dick, Counselling Psychologist, University of Waterloo, Waterloo, Ontario

Location: Montpetit Hall, Room 201

I will be forming a panel of about 5 people comprised of students, student personnel and myself to give evidence of the growing demands for a higher quality in their educational experience. I will introduce the topic giving a general background and then asking for responses from the four others on the panel and leaving time for general discussion and questions from the audience.

1:30pm/13h30

REVISION OF U.B.C.'s RESIDENCE STANDARDS PROCESS

Dima Utgoff, Co-ordinator of residence, Student Affairs, University of British Columbia, Vancouver, B.C.

Location: Montpetit Hall, Room 207A

At last year's CACUSS Conference at the University of Victoria, there was a discussion among residence people of what were felt to be some trends in and pressures on residence Standards and Judicial Procedures. This workshop will begin with a review of last year's discussion. Following will be a description of how University of British Columbia had to change its Standards process in one area as a result of concerns about its fairness and consistency. Finally, there will be a general discussion about how University of British Columbia's changed procedures and those of other institutions reflect or have taken into consideration the concerns we raised one year ago.

1:30pm/13h30

THE IMMUNITY STATUS DILEMA: RUBELLA VACCINE PROTECTION, RABIES VACCINATION, TUBERCULIN TESTING

Dr. Edgar F. Perry, Professor, Dept. of Microbiology and Immunology, Faculty of Medicine, University of Ottawa

Dr. Edmond E. Rossier, Professor, Dept. of Microbiology and Immunology, Faculty of Medicine, University of Ottawa and Head of Virology Laboratory, Children's Hospital, Ottawa, Ontario

Dr. Allen Meltzer, Ottawa, Ontario

Location: Morisset Hall, Room 224

A rationale presentation on the dilemma posed by the immunization of various campus patients and the population at large. Rubella vaccination: its indications, its usefulness and its status vis-à-vis live or attenuated vaccination. The indications for mass immunization against flu, polio, etc. in the campus population. The indication for giving anti-rabies vaccine (Fenje) to employees of the Pathology departments.

→ 1:30pm/13h30

OFFICE MANAGEMENT: TIME MANAGEMENT, OFFICE PERSONNEL AND INTERPERSONAL COMMUNICATION SKILLS, PATIENT SCHEDULING, ACCOUNTING AND MEDICAL RECORDS MANAGEMENT

Don Price, Programme Director, MD Management Limited, Ottawa, Ontario.

Location: Morisett Hall, Room 219

This team is specialized in time management and is willing to present a series of five sessions over a full day on topics primarily aimed at physicians' needs but these presentations can apply to any health workers, psychologists, counsellors, nutritionists, etc. The sessions are made of a series of practical aspects such as 1. time management; 2. the handling of office personnel, their co-operation, etc.; 3. patients' scheduling; 4. accounts, etc. Basically, it is the proper management of staff interrelations in teams dealing with patients in general.

3:00 p.m./15h

Coffee break/pause café
"Terminus", University Centre

Papers-Workshops/ateliers

3:15 p.m./15h15

NONSENSE THAT MAKES SENSE
(continuation of session)

Location: University Centre, Room 205

→ 3:15 p.m./15h15

SERVICING THE SPECIAL NEEDS OF THE HANDICAPPED STUDENTS

Scott Pope, Counsellor, Atkinson College, York University, Toronto, Ontario

Gail Kenyon, York University, Toronto

Location: Morisset Hall, Room 217

The presentation will explore the techniques and methods in assessing the special needs of students and then a discussion of coping strategies and resources that the student may employ in their academic career. This workshop will take the form of a seminar. The participants will be asked to join in discussion and experience some techniques that we use in counselling.

3:15 p.m./15h15

A STUDY SKILLS PROGRAMME FOR MATURE STUDENTS RETURNING TO UNIVERSITY

Brad McRae, Counsellor/psychologist, Dalhousie University, Halifax, Nova Scotia

Location: Morisset Hall, Room 232

cancelled

Mature students returning to university will make up increasingly a large percentage of the student population in the coming years. To meet the needs of the students the Counselling Centre at Dalhousie University offers a course on study skills and vocational choice. Each session consists of forty-five minutes of lecture/subjects: Concentration, Time Scheduling, Listening and Lecture Notetaking, and Writing Exams, Motivation, and Career Choice. During the workshop the method of presentation will be discussed and a sample videotape will be shown followed by discussion with participants.

3:15 p.m./15h15

STUDENTS WITH LEARNING DIFFERENCES

Doug Brandy, Judith Cooney, Jean White, Counsellors, Algonquin College, Ottawa, Ontario

Location: Morisset Hall, Room 237

The presenters will share information gathered during a fact finding year, on adults in a Basic Skills Program. The adult students in the program have learning difficulties. They are studying in a "Tutorial for Students with Learning Differences". The discussion will include: a) case studies from the Tutorial; b) methodology used in the Tutorial; c) support services required for such adults. The workshop may be of interest to those dealing with students who seem capable of successfully approaching academic work, but who lack achievement despite effort and motivation.

3:15 p.m./15h15

LA RECHERCHE SUR L'AIDE FINANCIÈRE AU MINISTÈRE DE L'ÉDUCATION DU QUÉBEC

André Jolin, Directeur adjoint, Service des prêts et bourses, Ministère de l'Éducation, Québec

Endroit: Pavillon Montpetit, pièce 205

Au cours des dix dernières années, et dans la perspective d'assurer adéquatement le mandat que lui a confié le ministère de l'Éducation du Québec, le Service des prêts et bourses aux étudiants a consacré à la recherche, une part importante de ses activités. Ce faisant et

compte-tenu autant de la multiplicité des dimensions à inventorier que de leur rapide évolution, les activités de recherche ont porté sur un grand nombre de thèmes, ont fait appel à des ressources qui provenaient tantôt du réseau des établissements d'enseignement, tantôt d'autres milieux, y inclus parfois des intervenants pour certaines questions dont la nature exigeait une expertise plus spécialisée. Le régime a atteint maintenant un degré de développement qui lui permette de questionner les voies vers lesquelles cette recherche devrait être axée pour les prochaines années. C'est la proposition de cet atelier. Les participant(e)s seront invité(e)s à formuler leur point de vue sur l'un et l'autre de ces volets et leurs suggestions sur le second.

→ 3:15 p.m./15h15

DAY CARE AS A STUDENT SERVICE

Emily Campbell, Coordinator, Day-Care Centre, Simon Fraser University, Burnaby, British Columbia

Location: Montpetit Hall, Room 207-A

Day-care is an essential service for students with children and if the centre is on campus there are many dividends to parents and children. However, parents' fees can never pay the full cost of good day-care so that some additional funding is necessary. Budget must be carefully planned with the cooperation of three major parties: parents, government or university/college.

3:15 p.m./15h15

OFFICE MANAGEMENT: TIME MANAGEMENT, OFFICE PERSONNEL AND INTERPERSONAL COMMUNICATION SKILLS, PATIENT SCHEDULING, ACCOUNTING AND MEDICAL RECORDS MANAGEMENT

(continuation of session)

Location: Morisset Hall, Room 219

→ 3:15 p.m./15h15

THE PEER ALCOHOL EDUCATION PROJECT

Jane McLeod, Health Educator, University of New Brunswick, New Brunswick

Location: Morisset Hall, Room 224

A study on alcohol consumption on university campuses; its incidence, cause and remedies

3:15 p.m./15h15

THE DIRECTOR OF FINANCIAL AID AWARDS AS PROFESSIONAL

Vernon C. Loewen, Director, Financial Aid and Student Awards, Simon Fraser University, Burnaby, B.C.

Location: Montpetit Hall, Room 201

The workshop will take the form of a position paper which will be a critical examination of the factors which affect financial aid administrators especially in relation to their professional status as individuals and in relation to student services colleagues and those to whom they report. The paper will examine problems of professional development and will provide recommendations regarding both the broad and specific areas of professionalism and professional development. The workshop will be divided into approximately two thirds' time for delivery of the paper and 1/3 time for open discussion.

NOTE:

The presentations are scheduled to end at 4:30 p.m. today so that you will have time to freshen up before going to the dinner/dance.

Les ateliers se termineront à 16h30 afin de permettre aux congressistes de se préparer pour la soirée.

5.30 p.m./17h30

The "Double-Decker" buses begin to leave from the residences for the West Block of the House of Commons.

Départ des résidences en autobus à deux étages, à destination de l'aile ouest de la colline parlementaire.

6.00 p.m./18h

Reception/réception (Cash bar/bar payant)

Room 209-269, West Block/pièce 209-269, aile ouest

7.00 p.m./19h

Dinner/dîner

Room 200, West Block/pièce 200, aile ouest

9.00 p.m./21h

Dance/danse

To the music of the David Hildinger Ensemble/danse au son du groupe de David Hildinger

12.00 a.m./24h

For those who wish to return at this time a bus will be available. The remaining buses will begin to leave at 12.30 a.m.

A 24h, il y aura un départ par autobus pour ceux qui désirent quitter. Les autres départs auront lieu à 00h30.

7:30 a.m./7h30

Breakfast/petit déjeuner
Cafeteria, University Centre

Paper-Workshops/ateliers

8:45 a.m./8h45

THÉRAPIE SEXUELLE (pré inscription - session de 3 heures)

Florent Desrochers, Psychologue et thérapeute sexuel, Centre de relations humaine, Hull, Québec

Endroit: Pavillon Morisset, pièce 237

Théorie et pratique - Présentation d'un modèle en thérapie sexuelle. Les différentes dysfonctions chez les couples, les trois phases en thérapie sexuelle, documentation, film sur vidéo, etc..(mise en situation si le temps le permet). Nombre limite: 8 à 12 participant(e)s. L'atelier se déroulera en français.

8:45 a.m./8h45

EXAM ANXIETY: AN APPROACH TO TREATMENT

Robert McManus, Counsellor, Algonquin College, Ottawa, Ontario

Location: Morisset Hall, Room 217

Exam anxiety is a widespread problem on college and university campuses. Its negative effects on academic performance and learning have been well-documented. This workshop will explore the nature and measurement of exam anxiety in an academic setting and overview the major counselling approaches to its treatment. A suggested treatment model for use in college and university settings will be outlined and discussed. The presentation will be followed by a discussion period. Handouts will be available.

8:45 a.m./8h45

LEARNING COMPETENCE: A LIFELONG LEARNING SKILL

Peggy Patterson, Counsellor, University of Guelph, Guelph, Ontario

Location: Montpetit Hall, Room 205

With the diversity of age groups and interests on our University campuses today, the focus of Student Services program delivery may also need to be re-defined. In this session, the issue of Learning Competence will be examined, and ways of helping students to develop this feeling to motivate them toward lifelong learning skills will be discussed.

8:45 a.m./8h45

STARTING UP A CONSUMER EDUCATION CENTRE
(3 hour session)

Michel Leduc, Director, Financial Aid Service, University of Ottawa, Ottawa, Ontario

Location: Montpetit Hall, Room 201

The workshop will give participants a first-hand view of the steps preceding the creation of the Consumer Education Centre of the University of Ottawa. The operations of the first two years will be highlighted. Among the issues discussed will be: role of the Financial Aid Service; latest literature on the subject; recruitment and training; consumer protection agencies; evaluation of programs. The presentation will make extensive use of audio-visual aids.

8:45 a.m./8h45

LES ACTIVITÉS DES SERVICES AUX ÉTUDIANTS SELON LE PROGRAMME DE CLASSIFICATION DU "NATIONAL CENTRE FOR HIGHER EDUCATION MANAGEMENT SYSTEMS, U.S.A." (NCHEMS) EN COMPARAISON AVEC LES ACTIVITÉS DES SERVICES AUX ÉTUDIANTS DE L'UNIVERSITÉ D'OTTAWA

Ghislain Tremblay, Directeur, Centre universitaire, Université d'Ottawa, Ottawa, Ontario

Endroit: Pavillon Morisset, pièce 232

L'objet du programme de classification est de faciliter l'échange d'information comparable parmi les institutions. Il s'agit d'un système uniforme de classification qui identifie et catégorise les activités et programmes des institutions d'éducation supérieure. Un programme étant défini comme un ensemble d'activités servant à un ensemble commun d'objectif. Les sous-programmes sont les plus petites unités et relatent le lien entre l'activité et l'objectif. Ainsi l'activité peut être actualisé par plus d'un sous-programme. Nous comparerons les activités des Services aux étudiants classifiées selon le PCS et celles des Services aux étudiants à l'Université d'Ottawa: le but fondamental ici est de souligner l'importance d'un mode de classification afin de faciliter l'information entre les institutions canadiennes. Ainsi, il serait peut-être intéressant de connaître les activités des Services aux étudiants des Universités canadiennes, de s'attarder à leur classification, d'explorer de nouvelles activités et visions du futur.

8:45 a.m./8h45

TRAINING - CAMPUS MINISTERS

Anne Shore, Chaplain, Concordia University, Loyola campus, Montreal, Quebec

Location: Montpetit Hall, Room 207-A

A look at the models of Campus Ministry. An opportunity to participate in sections of a training program for campus ministers which will be initiated in May 1981. Time will be spent in three sections: A presentation on existing models and discussion; a demonstration and presentation of the training programme; an opportunity to experience parts of the training program, discussion on this aspect as well. This workshop is open to anyone interested in campus ministry, especially chaplains, students services people, involved in working with chaplaincy or in hiring process.

→ 8:45 a.m./8h45

DRUGS, OLD AND NEW PROBLEMS: DRUG ABUSE LEGAL AND ILLEGAL

Dr. Ian Henderson, Director, Bureau of Human Prescription Drugs, Health Protection Branch, Dept. of National Health

Dr. M.J. Davis, Chief, Infection and Immunology Division, Bureau of Human Prescription Drugs, Health Protection Branch, Department of National Health

Dr. O.J. Lucis, Chief, Division of Endocrinology and Metabolism, Bureau of Human Prescription Drugs, Health Protection Branch, Dept. of National Health

Location: Morisset Hall, Room 224

This workshop will be divided in two parts - the first part (8.45 to 10.15 a.m.) dealing with the Abuse of Drugs - Legal and Illegal. The second part (10.30 to 12.00 p.m.) will deal with New Drugs on the Horizon, a review of their pharmacology, their indications and the risks involved from both medical and para-medical viewpoint.

8:45 a.m./8h45

OFFICE MANAGEMENT: TIME MANAGEMENT, OFFICE PERSONNEL AND INTERPERSONAL COMMUNICATION SKILLS, PATIENT SCHEDULING, ACCOUNTING AND MEDICAL RECORDS MANAGEMENT (continuation of session)

Location: Morisset Hall, Room 219

10:15 a.m./10h15

Coffee Break/pause café
"Terminus", University Centre

Papers-Workshops/ateliers

10:30 a.m./10h30

Thérapie sexuelle (suite...)

Endroit: Pavillon Morisset, pièce 237

10:30 a.m./10h30

BINGE EATING

Marion Howell, Counsellor, Campus Health Promotion, University of Waterloo, Waterloo, Ontario

Sunny Sundberg, Counsellor, R.N., Health Services, University of Waterloo, Waterloo, Ontario

Ron Walsh, Counsellor, Counselling Service, University of Waterloo, Ontario

Location: Morisset Hall, Room 217

Binge eating is a complex behavioral problem primarily seen in young people usually between the ages of 14 and 30 years. In 1978 boshind-lodakl and White coined the term "bulimarexia" to describe a distressing pattern of binge-eating and purging (through vomiting) among normal weight diet-conscious females. Over the past five years young people have presented themselves for "help" in alarming numbers. Data gathering and processing is still in its infancy. The intent of this paper is to: clarify some characteristics of the "binger", present our observations of bingers which corroborate and add to the clinical impressions that binge eating is accompanied by intrapersonal and interpersonal deficits; offer some approaches to group and individual counselling including nutritional and stress management as they specifically relate to binge eating; invite participants to share ideas about problems.

10:30 a.m./10h30

STARTING UP A CONSUMER EDUCATION CENTRE (continuation of session)

Location: Montpetit Hall, Room 201

10:30 a.m./10h30

PART-TIME STUDENTS IN THE 1980's: IMPACT ON FINANCIAL AID PROGRAMMES

Byron Hender, Director, Student Awards, University of British Columbia, Vancouver, B.C.

Location: Montpetit Hall, Room 205

As facilitator will introduce several people from various backgrounds who will discuss their experience and ideas on student aid programmes for part-time students. We hope to have open discussions on the new trend of students in night programs, continuing education programs, scholarships and bursaries for part-time students and also the special or specific needs of part-time students.

10:30 a.m./10h30

ENROLMENT TRENDS OF POST-SECONDARY STUDENTS IN THE 1980's

Douglas J. Lynd, Statistics Canada, 16th floor, R.H. Coats, Tunney's Pasture, Ottawa, Ontario

Location: Montpetit Hall, Room 207-A

Discussion of current trends, and projections of post-secondary enrolment throughout the 1980's. Identification of changing patterns of enrolment with respect to course selection, registration status and age and sex of students. A discussion of these phenomena and their implications for the University of the future.

10:30am/10h30

OFFICE MANAGEMENT: TIME MANAGEMENT, OFFICE PERSONNEL AND INTERPERSONAL COMMUNICATIONS SKILLS, PATIENT SCHEDULING, RECORDS MANAGEMENT

(continuation of session)

Location: Morisset Hall, Room 219

10:30 a.m./10h30

DRUGS, OLD AND NEW PROBLEMS: NEW DRUGS ON THE HORIZON

(continuation of session)

Location: Morisset Hall, Room 224

12.00 p.m./12h

lunch/déjeuner

cafeteria, University Center

NOTE: CCHSA members will be taken by bus to the new Ottawa General Hospital in the Health Sciences Complex in Alta Vista.

1.15 p.m./13h15

Divisional Annual General Meetings/réunions d'affaires des divisions

CASFAA/ACRFE - Room/pièce 219 - Morisset Hall

CCHSA/ASEUCC - Auditorium, Ottawa General Hospital

CUCCA/ACCUC - Room/pièce 201 - Montpetit Hall

SAD/DAE - Room/pièce 217 - Morisset Hall

3.00 p.m./15h

Free Time/temps libre

A bulletin board in the registration area has been set aside for information on restaurants, tours, night-clubs, and the like. Specific tours can be arranged if there is sufficient demand.

Une liste des restaurants, des tournées, des boîtes de nuits, ect. est accessible à l'accueil. Des tournées seront organisées si la demande est suffisante.

7:30 a.m./7h30

Breakfast/petit déjeuner
Cafeteria, University Centre

Papers-Workshops/ateliers

8:45 a.m./8h45

INTRODUCTION TO THEME — CENTERED INTERACTION (3 hour session)

Evelyn Challis, Staff Psychologist, Counselling and Development Centre, York University, Toronto, Ontario.

Margot Smith, Counsellor, Sir Sandford Fleming, Peterborough, Ontario.

Location: University Centre, Room 215

"Encountering Something New/Choosing How to Respond". A theme-centered interactional workshop in which participants can experience the T.C.I. Approach to working with groups followed by an hour long processing session which will allow the participants to "look back" and solidify their learning by asking questions, etc. The Theme-Centered Interactional Approach is a unique method of leading therapy and other groups. It has a central feature the maintenance of a dynamic group, and the task which brings the group together. The result is a positive learning environment which is both experiential and informative. The T.C.I. approach is flexible and can be adapted to all situations in which a group is gathered to focus on a central theme and where both cognitive and affective goals are important.

8:45 a.m./8h45

THE COMPUTER AND THE CAREER COUNSELLING PROCESS

Jane Morley, Counsellor, University of Guelph, Guelph, Ontario

Location: Morisset Hall, Room 237

As costs soar, budgets tighten and interests shift, traditional approaches to delivery of counselling services are subject to scrutiny and revision. Innovative programming initiated at the University of Guelph includes CHOICES, a computerized occupational information program developed under the auspices of Employment and Immigration Canada. The University of Guelph is the first university in Canada to include CHOICES in its career development program and a comprehensive evaluation by students and counsellors reveal enthusiastic commitment to the CHOICES program. This presentation will highlight the excitement and the difficulties experienced in integrating CHOICES into a career development program.

8:45 a.m./8h45

REACHING OUT ON CAREER EDUCATION

Sajida Haider, Counsellor, University Counselling Service, University of Ottawa, Ottawa, Ontario

Location: Morisset Hall, Room 217

The purpose and rationale for the guide; it's objective as a preventative model for career counselling; contents of the booklet, modes for using the guide.

8:45 a.m./8h45

LA MISE SUR PIEDS D'UN CENTRE D'ÉDUCATION DU CONSOMMATEUR (session de 3 heures)

Michel Leduc, Directeur, Service de l'aide financière, Université d'Ottawa, Ottawa, Ontario

Endroit: Pavillon Morisset, pièce 219

L'atelier fournira l'occasion aux participant(e)s de prendre connaissance des étapes ayant mené à la création du Centre d'éducation du consommateur à l'Université d'Ottawa et de son fonctionnement lors des deux dernières années. Les thèmes suivants seront abordés: le rôle du Service de l'aide financière; la littérature pertinente sur le sujet; le recrutement et la formation du personnel; les organismes de consommation et l'évaluation des opérations. L'atelier se déroulera via l'aide de documents audio-visuels.

8:45 a.m./8h45

STUDENT EVALUATION OF STUDENT SERVICES

D.H. MacRae, Vice-President, Student Services, Keyano College, Fort McMurray,

Location: Montpetit Hall, Room 207-A

In times of financial restraint and declining enrolments accountability becomes crucial. This workshop shall review the methods used by Keyano College to determine students satisfaction of the services offered by the Student Services Division. The presentation shall review data gathering methods, the results of a 3 year longitudinal study as well as changes implemented as a result of student feedback.

8:45 a.m./8h45

S.T.D.'s IN THE 80's: CHLAMYDIA, HERPES, ETC.

Dr. Emond E. Rossier, Professor, Dept. of Microbiology and Immunology Faculty of Medicine, University of Ottawa, Head of Virology Lab., Children's Hospital

Dr. Edgar F. Perry, Professor, Dept. of Microbiology and Immunology, Faculty of Medicine, University of Ottawa

Location: Morisset Hall, Room 224

An update on the problems of sexually transmitted diseases in the 1980's in regard to virus and chlamidia especially. Traditional treatment. New clinical entities versus patient's attitudes and mores.

8:45 a.m./8h45

CAMPUS HEALTH PROMOTION

Marion Howell, Health Consultant, University of Waterloo, Waterloo, Ontario.

Location: Morisset Hall, Room 232

Since its introduction in 1979, Campus Health Promotion has worked in close cooperation with Health Services, Counselling Services and other services and academic groups on campus. The function of the programme is the promotion of personal health through fitness and health evaluation, education and illness prevention. This presentation will outline the development of

the C.H.P. programme, and participants will be encouraged to consider how health promotion activities can fit into their sponsoring agencies.

10:15am/10h15

Coffee Break/pause café
"Terminus", University Centre

10:30am/10h30

Papers-Workshops/ateliers

INTRODUCTION TO THEME-CENTERED INTERACTION (continuation of session)

Location: University Centre, Room 215

10:30 a.m./10h30

STRESS MANAGEMENT

Marion Howell, Health consultant, Campus Health Protection, University of Waterloo, Waterloo, Ontario

Sunny Sundberg, Counsellor, R.N., Health Services, University of Waterloo, Waterloo, Ontario

Ron Walsh, Counsellor, Counselling Service, University of Waterloo, Waterloo, Ontario

Location: Morisset Hall, Room 217

One of the current realities of university life is that students are experiencing greater stress. Stress factors are being recognized in our society as major sources of illness. It is important for counsellors to assist students in their learning of healthy behaviors relating to stress management. The intent of this paper is to present: 1) an overview of the nature of stress and stress related illness on campus; 2) some samples of preventative and remedial stress management workshops; 3) a list of reference materials we have found helpful. Finally, we wish to enlist further program suggestions from participants.

10:30am/10h30

SELF-INSTRUCTIONAL COUNSELLING

Arthur Mills, Self-Instructional Counselling Officer, Canada Employment and Immigration Commission, Ottawa, Ont.

Location: Montpetit Hall, Room 207-A

Canada Employment and Immigration Commission had recently developed two videotapes emphasizing counselling techniques. One, entitled "Tuning In: Intentional Attending" illustrates the appropriate use of attending skills in encouraging a positive relationship between the client and counsellor; the other, entitled: "Client-Counsellor Relationships and Other Things that Go Bump", is based on Robert Carkhuff's eight dimensions of developmental counselling. Two training courses centering on these video-tapes have also been developed to assist employment counsellors with the correct application of these techniques.

10:30am/10h30

C.U.C.C.A. ONTARIO REGIONAL MEETING

Bill Wilkinson, Counsellor, Counselling Services, McMaster University, Hamilton, Ontario

Location: Morisset Hall, Room 232

10:30am/10h30

LA MISE SUR PIEDS D'UN CENTRE D'ÉDUCATION DU CONSOMMATEUR (suite...)

Endroit: Pavillon Morisset, pièce 219

10:30am/10h30

REPORT ON THE FEDERAL—PROVINCIAL TASK FORCE ON STUDENT ASSISTANCE

Peter Hicks, Consultant, Education Support Branch Programmes, Ottawa, Ontario

Location: Montpetit Hall, Room 205

Summary of the report of the Federal-Provincial Task Force on Student Assistance released last January and will answer questions related to the content of that report and the procedures followed by the Task Force.

10:30am/10h30

FOREIGN STUDENTS IN CANADA: A DIMINISHING RESOURCE

Ruth Groberman, Director of Student Affairs and International Student Advisor, University of Alberta

Location: Morisset Hall, Room 237

An analysis of the enrolment trends of international students in Canadian post-secondary institutions indicate that there is a noticeable change in the composition of the foreign student population. This session will deal with the implications of those changes particularly in the area of services and institutional policies. How can we encourage a balance in our foreign student population, ensure that some support still exists for private students from the third world countries, direct our services to meet the needs of cost recovery programs and projects? Participants will find it helpful to review their own institutional statistics on foreign student enrolment for the previous years.

10:30am/10h30

GASTRO ENTEROLOGY IN THE YOUNG ADULT: GASTRO-ESOPHAGEAL REFLUX DISEASE

Dr. Sidney Kumaranayake, Resident in Gastroenterology, University of Ottawa

TREATMENT OF PEPTIC ULCER DISEASES

Dr. R.R. Gillis, Associate Professor of Medicine, University of Ottawa, Chief, G.I., Unit, Ottawa Civic Hospital

DISORDERS OF THE COLON IN YOUNG PEOPLE

Dr. W.G. Thompson, Professor of Medicine, Chief of Division of Gastroenterology, Ottawa Civic Hospital and University of Ottawa

Location: Morisset Hall, Room 224

This workshop is mostly clinical and is aimed at answering frequently encountered problems in daily practice amongst campus population: 1) colitis, its diagnosis and short-term treatment in the patient under the stress on the campus; 2) cimetidine vs Antacids which of the two approaches should be used in the campus population under stress; 3) Oesophagitis.

12:00 p.m./12h

Lunch/déjeuner
Cafeteria, University Centre

1:30 p.m./13h30

C.A.C.U.S.S. Annual Meeting,/assemblée générale annuelle de l'ASEUCC
Fauteux Hall, Room 147/pavillon Fauteux, pièce 147
(Simultaneous translation/traduction simultanée)

5:30 p.m./17h30

Cash Bar/bar payant
Cafeteria, University Centre

6:30 p.m./18h30

Closing Banquet/banquet de fermeture
Cafeteria, University Centre
Dinner music by the group of David Hildinger
Musique: le groupe de David Hildinger
Dance/danse: Disco/discothèque

8:30 a.m. 8h30

Divisional Executive Meetings/réunions des exécutifs des divisions

CASFAA/ACRAFE
CCHSA/ASEUCC
CUCCA/ACCUC
SAD/DAE

- Room/pièce 204, University Centre
- Room/pièce 206, University Centre
- Room/pièce 334, University Centre
- Room/pièce 207, University Centre

10:30 a.m. 10h30

CACUSS. Board Meeting réunion du conseil d'administration
University Centre, Room/pièce 207

BON VOYAGE. HAVE A SAFE AND PLEASANT TRIP HOME

SEE YOU AT MCGILL IN 1982

BON VOYAGE DE RETOUR – ON SE REVOIT À MCGILL EN 1982

Canadian Colleges Health Services Association (CCHSA)

The participation of guest speakers and the attendance of medical residents as well as the overall organization of the medical scientific programme have been facilitated by the generosity of the following:

	Syntex Incorporated
	Pfizer Canada Inc.
	Wyeth Ltd.
	Merck Frosst Laboratories
	Ciba-Geigy Canada Ltd.
	Ortho Pharmaceutical (Canada) Ltd.
	Parke, Davis and Company Ltd.
	The Physicians of the University of Ottawa Health Services
	The Ottawa General Hospital

Association des Services de santé aux étudiants des Universités et Collèges du Canada (ASEUCC)

La participation des conférenciers et des médecins résidents ainsi que l'organisation du programme scientifique médical ont été rendues possible grâce à la générosité des organismes suivants:

	Syntex Incorporated
	Pfizer Canada Inc.
	Wyeth Ltee
	Merck Frosst Laboratories
	Ciba-Geigy Canada Ltee
	Ortho Pharmaceutical (Canada) Ltee
	Parke, Davis and Compagnie Ltee
	Les médecins du Service de santé de l'Université d'Ottawa
	L'Hopital Général d'Ottawa

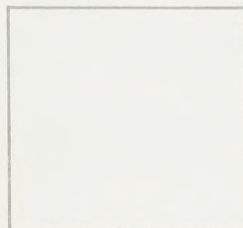
STUDY CREDITS

CCHSA - This programme has been submitted to the College of Family Physicians of Canada and the F.M.O.Q. for nine (9) hours of study credits.

ATTESTATION D'ETUDES

ASEUCC - Une demande a été faite auprès du Collège des Médecins de famille du Canada et de la Fédération des médecins omnipraticiens du Québec pour l'obtention de neuf (9) heures d'attestation d'études.

C.A.C.U.S.S. Conference Organizing Committee

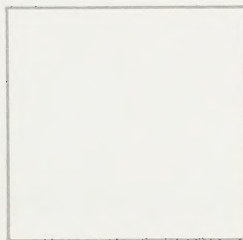


Robert Allard
Claude Baribeau
Pierre Boulet
Dr. Luc Laroche

Michel Leduc
Dan Lee
Pierre Pelletier
Carmen Poulin-Brazeau

The committee would like to thank the entire Student Service staff of the University of Ottawa for their patience and hard work. We would also like to thank all who participated. See you next year!

Comité organisateur du congrès



Robert Allard
Claude Baribeau
Pierre Boulet
Dr. Luc Laroche

Michel Leduc
Dan Lee
Pierre Pelletier
Carmen Poulin-Brazeau

Le comité tient à remercier tout le personnel des Services aux étudiants de l'Université d'Ottawa pour leur bon travail et la patience dont ils ont fait preuve dans l'organisation du congrès. Nous aimerions aussi remercier tout ceux qui y ont participé et qui ont donc contribué à en faire un succès. A l'an prochain!

	SUNDAY DIMANCHE	MONDAY LUNDI	TUESDAY MARDI	WEDNESDAY MERCREDI	THURSDAY JEUDI
a.m.		7:30 a.m. BREAKFAST / PETIT DÉJEUNER 7h30			8:30 a.m. / 8h30 Divisional (81-81) Executive meetings Réunions des exécutifs de divisions (81-82) 10:30 a.m. / 10h30 CACUSS Board Meeting Réunions du conseil de l'ASEUCC
		9:00 a.m. / 9h Inaugural Panel Panel inaugural	8:45 a.m. / 8h45 workshops/ateliers	8:45 a.m. / 8h45 workshops/ateliers	
		10:30 a.m. / 10h30 break/pause	10:15 a.m. / 10h15 break/pause	10:15 a.m. / 10h15 break/pause	
		Inaugural panel Panel inaugural	10:30 a.m. / 10h30 workshops/ateliers	10:30 a.m. / 10h30 workshops/ateliers	
		12:00 LUNCH / DÉJEUNER 12 h			
p.m.	1:00 p.m. / 13h Registration Inscription 1:30 p.m. / 13h30 Divisional Executive Meetings (80-81) Réunion des exécutifs de divisions (80-81) 3:15 p.m. / 15h15 CACUSS Executive meeting (80-81) Réunion de l'exécutif de l'ASEUCC (80-81)	1:30 p.m. / 13h30 workshops/ateliers 3:00 p.m. / 15h00 break/pause 3:15 p.m. / 15h15 workshops/ateliers	1:15 p.m. / 13h15 Divisional annual general meetings Assemblée générale annuelle de division 3:00 p.m. / 15h Free time / temps libre	1:30 p.m. / 13h30 CACUSS annual general meeting Assemblée générale annuelle de l'ASEUCC	
Evening / soirée	Registration Inscription 6:00 p.m. / 18h Opening Cocktail Cocktail d'ouverture	5:30 p.m. / 17h30 Bus leaves for parliament hill Départ des autobus- colline parlementaire 6:00 p.m. / 18h Reception/réception 7:00 p.m. / 19h Dinner and dance Diner et danse		5:30 p.m. / 17h30 Reception/Réception 6:30 p.m. / 18h30 Closing banquet Banquet de fermeture	

CASH BAR/BAR PAYANT

For your relaxation in the **University Centre**, you will find in "**Room 216**" one very inviting bar.

Pour vos heures de détente, vous trouverez au **Centre universitaire**, à la **pièce 216**, un petit bar fort intéressant.

*** opening hours: Monday/Thursday: 12:00h - 1:00 a.m.

*** heures d'ouverture: Lundi/Jeudi: 12h00 - 1h00

MEALS/REPAS

A chaque repas, présentez votre billet s'il-vous-plait.

Please present your meal tickets for each meal.

